

GlobalSign's Managed SSL Services

Dudley Council switches to GlobalSign for simplified SSL Certificate management

SOLUTION SUMMARY

Within many organisations today, IT departments are responsible for the purchasing, renewing and billing of multiple SSL Certificates, which can be quite time consuming and push budget limitations. GlobalSign's managed SSL service overcomes these downfalls by enabling centralised purchasing to benefit from simplified management as well as lower costs. Departments are able to use a unique public ordering page to place certificate orders and the enterprise retains full control over departmental security, budget allocations and consequently the approval of all orders via one or more account Administrators.

GLOBALSIGN MSSL FEATURES

- No Infrastructure or Personnel Overheads
- Complete Certificate Lifecycle Management
- Pre-vetting of Domains allows Instant Issuance
- Certificate Discounts
- Advanced Delegated Administration
- Approval Based Model
- Public Ordering
- Full Billing Management
- Comprehensive Reporting and Auditing Functions
- XML Based API
- Dedicated Account Manager
- Premier Support Options

MORE INFORMATION

Visit the link below to watch an online demo to explain the benefits of MSSL.

<http://www.globalsign.co.uk/ssl/managed-ssl/>

Dudley Metropolitan Borough Council (<http://www.dudley.gov.uk>) receives an average of 785 thousand visits to its public facing website per month. As a leading Government body within the public service sector, the delivery of the council's services is extremely important, as well as maintaining its business reputation.

Website protection is a major concern in today's online security market and like most organisations, Dudley Council is aware of the online risks and threats it may currently be exposed to, consequently harming its websites, affecting browsing visitors, paying customers and internal networks and employees.

Dudley Council required a solution that provided the highest levels of security for its internal and external sites and network infrastructure, as well as an efficient and cost effective way of doing so. With the organisation using multiple SSL Certificates to secure its domains and sub-domains, over time it became a time consuming and expensive task to keep track of when each SSL Certificate was due to expire, as well as to coordinate which IT person/department was responsible for it. This led to the risk of certificates not being renewed on time as well as being potentially exposed to the vulnerabilities of today's online security threats.

With the Governments ever changing best practices and legislation, it's essential for organisations within this sector to set the highest security standards, whilst meeting PCI Compliance. SSL encryption is therefore a key securing measure, providing a secure channel between two machines operating over the unsecure Internet or internal network, ensuring any data sent or posted by web browsers is fully encrypted and transmitted securely.

Dudley Council's IT department therefore recognised the need to implement a simple solution for easy management of its multiple SSL Certificates, speeding up the ordering and issuance processes. Like most organisations, within today's current climate, Dudley Council faces financial challenges and budget restraints, so is keen to adopt best value for money practices without compromising its security in any form.

THE SOLUTION

GLOBALSIGN'S MANAGED SSL SERVICE

GlobalSign offers enterprises with multiple certificate requirements a managed SSL solution, also known as MSSL. MSSL simplifies all stages of an SSL Certificate's lifecycle, including ordering, approving, issuing, reissuing, renewing, revoking, and billing across numerous departments and locations. With this, an organisation only needs to be vetted once, as opposed to each time an individual certificate is ordered. This pre-vetting allows for the immediate issuance of certificates from one centralised account, which is imperative to such an organisation, providing time and cost savings.

By choosing MSSL, organisations can take advantage of the benefits and features that are available; Administrators have the ability to create additional users with defined roles and appropriate privileges (e.g. IT Manager for Certificate management and Finance Manager for billing), Access to all SSL Certificate types – including Standard, Extended Validation, WildcardSSL, Unified Communications and Multi-domain. All organisations are assigned a dedicated account manager and all year round support to assist with any aspect of account management or Certificate installation issues.

COMPANY QUOTE

“Since purchasing a number of SSL Certificates using GlobalSign’s Managed SSL, I have found the whole process a joy compared to my previous SSL Certificate provider.”

Richard Sprigg,
Dudley Metropolitan Borough Council

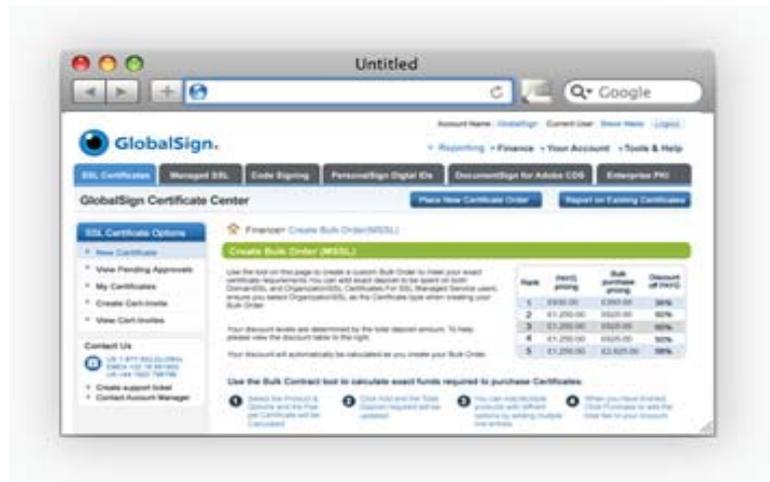
ABOUT SSL CERTIFICATES

An SSL Certificate is used for server authentication, data encryption and message integrity checks. SSL Certificates enable Internet communications to be transmitted in encrypted form, protecting the contents from unauthorised readers. SSL Certificates are an essential service for all websites conducting ecommerce transactions or capturing any form of customer data.

GLOBALSIGN SSL FEATURES

All GlobalSign SSL Certificates include the following advanced features, making them one of the most highly trusted SSL Certificates available in today’s market. Also GlobalSign include many features free of charge which other SSL providers charge additionally for.

- 2048 bit and future proof
- SGC security for minimum 128 bit to 256 bit encryption
- Universal compatibility with all browsers, mobile phones and devices
- Wildcard SSL & Unified Communications SSL for multiple domains
- Secures both www.domain.com and domain.com
- AutoCRS
- Secure Site Seal
- Unlimited reissues
- Multi-year savings of 20% per year
- Warranty with underwritten liability
- GlobalSign Certificate Center Account
- Installation healthcheck



GlobalSign’s Managed SSL Service provides enterprises of all sizes with an easy web or API based process to manage the complete lifecycle of the organisation’s SSL Certificates, 24 hours a day, 7 days a week, 365 days of the year. With immediate discounts over multiple retail purchases and with no hidden costs, organisations can effectively manage multiple certificates in an efficient and cost effect manner.

Dudley Council made the decision to switch to GlobalSign to benefit from its highly trusted SSL Certificates and Managed SSL solution, moving away from its previous SSL vendor, VeriSign. Over the next few months as existing certificates expire, they will be replaced with GlobalSign’s 2048bit SSL Certificates. The majority of Dudley Councils’ sites are secured using GlobalSign’s Organizational Validated (OV) Certificates, a certificate that requires a company level vetting process, checking the organisation details and credentials of who owns the domain. Dudley Council choose this level of certificate to benefit from the additional address credentials which would be displayed to their customers or browsing website visitors, when clicking on the Secure Site Seal, giving enhanced visibility in who is behind the site and providing increased levels of trust.

About GlobalSign

Established in 1996 and as a WebTrust accredited public certificate authority, GlobalSign offers publicly trusted SSL Certificates, EV SSL, Managed SSL Services, S/MIME email security and Code Signing for use on all platforms including mobile devices. Its Trusted Root solution uses the widely embedded GlobalSign Root CA certificates to provide immediate PKI trust for Microsoft Certificate Services and internal PKI, eliminating the costs of using untrusted Root Certificates. Its partnership with Adobe to provide Certified Document Services (CDS) enables secure digitally signed PDF documents, certified transcripts and e-invoices. These core Digital Certificate solutions allow its thousands of authenticated customers to conduct secure online transactions, data transfer, distribution of tamper-proof code, and protection of online identities for secure email and access control. The company has a history of innovation within the online security industry and has offices in the US, UK, Belgium, Japan, and China.

For more information about GlobalSign’s Managed SSL, please contact us.

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